

U.S. RETURN ADDRESS

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**TO: PENTAX Service Department  
12000 Zuni Street – Suite 100B  
Westminster CO 80234**

CUT ALONG DOTTED LINE

*Cut along the dotted line to remove the shipping label above, and affix it to your shipping box with clear packing tape. Carefully pack your equipment with plenty of packing material to protect it during transit. **Note, we only service the United States market (including U.S. territories). International customers seeking service must contact a Pentax representative in their own country/region.***

## REPAIR INFORMATION FORM – PENTAX COPY

Please fill out this form, and include it inside the shipping box with your Pentax equipment.

### YOUR INFORMATION

Your name: \_\_\_\_\_

Return address: \_\_\_\_\_  
(U.S. Address) \_\_\_\_\_  
\_\_\_\_\_

Telephone #(s): \_\_\_\_\_  
\_\_\_\_\_

Email(s): \_\_\_\_\_  
\_\_\_\_\_

### PRODUCT INFORMATION

Model: \_\_\_\_\_  
Serial #: \_\_\_\_\_

Description of problem (please use the back side of this page if you need more writing space): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### THIS IS WARRANTY SERVICE

*Staple a photocopy of your purchase receipt to this form, or attach a photocopy of your checking/credit statement indicating the purchase. For a Pentax extended warranty, include a copy of your extended warranty documentation or control number.*

#### THIS IS CHARGEABLE SERVICE

*Where a warranty does not apply, we will mail you a free, no-obligation written estimate. If you approve the estimate, we ask for payment in advance of repair. If you decline the estimate, we will return your equipment unrepaired at no further cost to you.*

### PENTAX DEALERS – PLEASE FILL OUT THE FOLLOWING

Do you have a service account with Pentax?

- NO – You do not need to complete this dealer section any further.
- YES – Account number, if known \_\_\_\_\_

If this is chargeable service, and you do have a service account, do you wish to pre-approve the estimate?

- NO – We will mail you a free, no-obligation written estimate.
- YES – Circle service level MAJOR – STANDARD – MINOR or list pre-approved amount \$ \_\_\_\_\_

CUT ALONG DOTTED LINE

### DETACH & KEEP FOR YOUR OWN RECORDS:

Model: \_\_\_\_\_ Date shipped: \_\_\_\_\_ Tracking number: \_\_\_\_\_  
Serial number: \_\_\_\_\_ Shipping service: \_\_\_\_\_

#### **\* PLEASE NOTE - REPAIR TURNAROUND FOR CHRISTMAS HOLIDAY \***

*In order for a product to be repaired and shipped back by the Christmas, 2005 holiday, a product under warranty must be received at our repair center by November 18, 2005, and a chargeable repair must be approved and paid for by November 18, 2005. Due to repair timeframes, return shipping, and other factors, we cannot guarantee that a repair approved after November 18 will ship back before Christmas. Pentax Imaging Company is closes from December 24, 2005 through January 2, 2006.*